

We are in receipt of a poor quality complaint on the following product:

Name of product:	Elogyl (Metronidazole suspension)
Formulation:	Suspension
Strength:	200mg/5mL
Manufactured by:	Elys Chemical Industries Ltd, Kenya
Batch No.:	2F84, 2F85, 2F86, 2F87, 2F88, 2F89, 2F90 (7 batches)
Manufacturing date:	06/12
Expiry date:	05/14
Sector of supply:	Public sector
Complaint:	"Crystallization of suspension, does not disperse even after shaking well"

You are required to provide us with urgent feedback if you have seen a similar issue with the above mentioned product in your facility, involving the same or with different batches.

In addition you are required to quarantine all Elogyl suspension in your facilities and contact KEMSA or Elys Chemicals Industries through their email qa@elys.co.ke

The company has been asked to do a recall of the product due to quality issues.

Thank you for being vigilant.